# CIVICa

Integris Student Health Care Data Entry Training Notes



# **Document Versions**

Ver.	Reason	Who	Date
0.1	Draft	Joshua Kragt (RMA)	01/12/08
0.2	Proofed and amended	Susan Richardson (RMA)	05/12/08
0.3	Changes to content	Joshua Kragt (RMA)	13/01/09
0.4	Updates after DET review	Joshua Kragt (RMA)	23/01/09
1.0	DET Approved	Joshua Kragt (RMA)	28/01/09
1.1	Minor changes	Joshua Kragt (RMA)	10/02/09
1.2	Update for Semester 2 2009 & Admin 6.90.21	Joshua Kragt (RMA)	23/06/09
2.0	Amendments requested by DET	Susan Richardson (RMA)	15/07/09
2.1	Minor changes	Joshua Kragt (RMA)	24/09/09
2.2	Updated for 2010 & 6.91.10	Joshua Kragt (RMA)	15/12/09
3.0	Proofed with minor amendments	Shauna Henry (RMA-WA)	18/12/09
4.0	Minor corrections after DET review	Shauna Henry (RMA-WA)	06/01/10
5.0	Updated for Version 6.92.19	Shauna Henry (RMA-WA)	01/07/10
6.1	Version correction and minor amendments	Derek Mathieson (RMA)	20/08/10
7.0	New template attached	Derek Mathieson (RM Ed)	24/09/10
7.1	Updated for 2011 and 6.93.10	Derek Mathieson (RM Ed)	03/12/10
7.2	Updated Immunisation details after advice from DoE and DoH.	Derek Mathieson (RM Ed)	21/12/10
8.0	Completed Update for 6.93.10 and 2011	Derek Mathieson (RM Ed)	27/01/11
8.1 – 2	Updated for DoE Changes	Derek Mathieson (RM Ed)	01/04/11
8.3	Created copy for DoE	Susan Richardson (RM Ed)	21/04/11
9.0	Update Completed for DoE Change Request	Derek Mathieson (RM Ed)	03/05/11
10.0	Update for 6.94.10	Derek Mathieson (RM Ed)	12/07/11
10.1	Updated for 6.95.10 and 2012	Derek Mathieson (Civica Ed)	19/12/11
10.2	Reviewed and updated	Allison Doubikin (Civica Ed)	20/12/11
11.0	Accepted Changes and Published	Derek Mathieson (Civica Ed)	20/12/11
12.0	Updated after Training	Derek Mathieson (Civica Ed)	27/03/12
13.0	Updated for 6.96.10	Derek Mathieson (Civica Ed)	04/07/12
13.1- 13.3	Updated for DoE Change Request	Derek Mathieson (Civica Ed)	23/11/12

13.4	Sent to DoE to Review Changes	Derek Mathieson (Civica Ed)	10/12/12
13.5	Minor Corrections and ready to Publish	Derek Mathieson (Civica Ed)	14/12/12
13.6	Added Health Care Review dates Report	Derek Mathieson (Civica Ed)	11/01/13
13.7	Updated for Integris 6.97.10 and 2013	Derek Mathieson (Civica Ed)	18/04/13
14.0	Completed Update and Published	Derek Mathieson (Civica Ed)	19/04/13
14.1	Minor corrections after Training	Derek Mathieson (Civica Ed)	10/07/13
15.0	Updated for Integris 6.98.10	Derek Mathieson (Civica Ed)	17/07/13
16.0	Minor Correction and Published	Derek Mathieson (Civica Ed)	17/07/13
17.0	Updated for 6.99.10 and 2014	Derek Mathieson (Civica Ed)	09/12/13
18.0	Updated for 7.00.10	Derek Mathieson (Civica Ed)	25/09/14
18.1	Updated for 7.01.10 and 2015	Derek Mathieson (Civica Ed)	02/12/14
19.0	Published for 7.01.10 and 2015	Derek Mathieson (Civica Ed)	15/01/15
19.1	Updated for 7.05.10 and 2016	Derek Mathieson (Civica Ed)	08/04/16
20.0	Updated for 7.09.50 and 2019	Shauna Henry (Civica Ed)	24/01/19

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# **Contents**

1 1.1 1.2 1.2.1 1.2.2 1.2.3	Using the Health Care Forms	9 . 10 10 11
2	Logging On to the System	. 15
3	Accessing Help	. 16
4	Medical Parameters	. 17
4.1	Health Condition	
4.2	Medical Practices	
4.2.1 -	3 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	
5	Medical Information	
5.1 5.2	SHCS and SP's (Student Health Care Summary and Standardised Plans)	
5.2 5.3	Health Care Planning/Plans	
5.4	Searching Medical Details	
5.5	KST Templates – SHCS forms and Standardised Plans (Management and Emergency	
	onse plans)	
5.5.1	· · · · · · · · · · · · · · · · · · ·	
5.5.2 5.5.3		
5.6	Entering Medical Details	
5.7	Updating Medical Details	
5.8	Entering Immunisation Details	
5.8.1		
5.8.2		
5.8.3 5.8.4		
5.8.5		
5.8.6		
5.9	Immunisation Reports in Integris	
5.10	Example of ACIR Immunisation History Statements	
5.11	Entering Individual Immunisation Details	. 55
6	Speed Edit	. 57
6.1	Speed Edit-Immunisation Details	
6.2	Speed Edit-Medical Information	. 60
7	Immunisation Reports	. 63
7.1	Admin Reports-Vaccination Schedule	
7.2	WA Reports-Immunisation Report	. 66
8	Medical Reports	. 69
8.1	Admin > Reports	. 69
8.1.1	,	
8.1.2		
8.1.3 8.1.4	,	
8.1.5	·	
8.1.6	Doctor Practice List	. 76
8.1.7	·	
8.1.8	Student Information Cards	. 78

8.2 8.2.1	WA Reports  Student Update Form	79 . <i>7</i> 9
9	Student Emergency Contact	80
10	FAQ'S Electronic Records (Integris - SIS)	83
11.1 11.2	Support	.89 .89
12.1	Online Manuals and Training Notes	89
13	Support Materials and Websites	90

# **Training Program**

Time	Contents
8:45 am / 12:45 pm	Introduction
	Health Care Forms Information
	Using Help
	Parameters
	Entering Medical Details
10.15 am / 2.15 pm	Morning Tea
10.30 am / 2.30 pm	Updating Medical Details
	Immunisation Details
	UDI's
	Reports
	WA Reports
	Emergency Contact Details
	Frequently Asked Questions
	Support
11.45 am / 3.45 pm	Finish

# **Training Outcomes**

At the end of training participants will be able to:

- Navigate their way through the side bar options in both the General and Administration Modules of Integris
- Set up Medical Practice parameters
- Generate Student Health Care Summary forms
- Generate forms for students identified as having a health condition
- Record details on Integris, for those students with health care needs who require a health care plan, including the administration of medication
- Record when a student's health care documentation has been completed and a date for review determined
- Identify and record staff who have been trained to manage specific students health care conditions or needs
- Record immunisation details for students
- Generate student health care update reports to enable parents to review their child's health care information, annually
- · Produce reports containing medical information that can be used by staff

#### 1 Introduction

These Training Notes provide a reference during and following Civica's Student Health Care training. They cover all of the main sections of the software. The Administration Manager Manual provides a comprehensive guide to the software.

During training we will be working with fictitious data and all the exercises contained within this user guide refer to that data.

The training is designed to focus on the Medical information contained within Student Details, although there is some general information included.

#### 1.1 What is Student Health Care Data Entry?

Health care plans must be completed for all students identified with health care needs that require support while the student is in the care of the school.

The Student Health Care Summary (SHCS or Form 1) provides an overview of the students' health care needs/conditions and indicates the type of health care plans that are needed for that student. Specific plans to address the students health care needs or conditions (for example, diabetes) should be attached to the SHCS.

To assist with the development of these health care plans the following planning templates are available:

- severe allergy/anaphylaxis
- minor and moderate allergies
- diabetes
- seizure management
- asthma
- activities of daily living (e.g. catheterisation, peg feeding, tracheotomy and colostomy care)
- emergency response plan for special needs students

Note: For Health Care Need(s)/Conditions not listed above, use the generic management and emergency response plan (Form 2) or alternative plans provided by a medical practitioner.

#### **Signatories on Health Care Documentation**

There is some variation among the different templates regarding the requirement for a medical practitioner's signature. A medical practitioner's signature is required for potentially life threatening conditions such as anaphylaxis and diabetes. However, for most conditions, the requirement for a medical practitioner's signature is at the Principal's discretion. If a principal is concerned for any reason about the health care requirements requested by a parent/carer, they should insist on a medical practitioner's signature.



# 1.2 Health Care Forms

# 1.2.1 Descriptions of the Forms

Form	Description
Form 1	Required by the Student Health Care Policy for all students with a health care need that requires support when the child is in the care of the school. This should be completed prior to enrolment. Once completed, this form is filed and kept by the school. Medical information is to be reviewed annually. This form can be printed from WA Reports in Integris but is no longer available as a .kst document.
	Is an agreement between the principal, staff, parents and, where necessary, a health professional which specifies the health care management and/or emergency response required to support the student.
Form 2	This form can be completed for the management of less common conditions for which no standardised plans have been developed.
	Alternatively, a plan designed to meet the student's individual needs may be provided by a medical practitioner.
Form 3	This form will usually be used when short term medication is required such as a course of antibiotics. The long term use of medication will, in most instances, be incorporated in a standardised or generic management/emergency response plan for the relevant condition.
Form 4	Allergic reactions to a wide range of allergens can result in relatively mild responses such as hay fever through to severe allergic reactions such as asthma and anaphylaxis. Previous levels of response to an allergen are not necessarily predictive of future responses and allergic reactions can dramatically increase from one exposure to the next.
	ANAPHYLAXIS is a sudden, severe and rapidly progressive allergic reaction to an allergen in a sensitised individual. Peanuts are the most commonly implicated allergen but anaphylaxis can also be triggered by exposure to other allergens such as shellfish, egg, milk, insect stings, latex and medication.
	SCOPE OF THE PROBLEM: Peanut allergy affects approximately one in 70 children worldwide. It is possible that children with severe allergies may reach school without being diagnosed and have their first anaphylactic episode in the school setting.
Form 5	This form is to be completed for students with minor and moderate allergies.
	Separate forms are available for: Asthma (Form 8) and Anaphylaxis (Form 4)
Form 6	This form has been devised to be used for students with TYPE ONE AND/OR TYPE TWO DIABETES.

Form 7	This form is to be used for students with SEIZURE CONDITIONS.	
Form 8	This form is to be used for students with ASTHMA.	
	Asthma is a chronic inflammatory disorder of the airways. In susceptible individuals, this inflammation causes recurrent episodes of wheezing, breathlessness, chest tightness, and coughing, particularly at night or in the early morning.	
Form 9	This form is to be completed for Activities of Daily Living. For example:  Tracheotomy Care Colostomy Care Catheterisation PEG feeding Other	
	NOTE: SECTION A MUST BE COMPLETED BY A MEDICAL PRACTITIONER.	
	A SEPARATE FORM SHOULD BE COMPLETED FOR EACH ACTIVITY OF DAILY LIVING.	
Form 10	This form provides an overview of planning for students with multiple health conditions. It can be attached to relevant planning documents and provided to ambulance staff in the case of an emergency.	
Form 11	This form is an example of a letter template that can be sent to parents when their child requires medication on a short or long term basis.	
	The tear off section can be used for parents to complete when they request the school to issue short term medication to their child as an alternative to the Administration of Medication form.	
Form 12	This form should be used for recording health care support provided to students during the school day. It can also be used for recording the administration of medication.	

#### 1.2.2 Using the Health Care Forms

The Health Care Forms are located on The Department of Education's website. They can be downloaded in either ".kst" or MSWord Formats. To access or download the forms, follow the links on the following page. More information about using the ".kst" forms as mail merge documents is provided later in the Training.

Note: The Student Health Care Summary (Form 1) can be run as a report from the WA Reports menu.

#### 1.2.3 Location of Health Care Forms

Behaviour and Wellbeing Website

http://www.det.wa.edu.au/studentsupport/behaviourandwellbeing/detcms/portal/



Click on the links to Student Health Care> Student Health Care Summary and Health Care Planning Forms



#### Student health care summary and health care planning forms

The Student Health Care Summary form (Form 1 below) is to be completed by all parents prior to enrolment and updated if the student's health care needs change.

The Student Health Care Summary:

- · provides contact details for use in a medical emergency
- · seeks informed consent from parents for any necessary sharing of student's health information
- · informs parents that in a medical emergency they will be expected to meet the cost of an ambulance
- · asks parents to identify essential health information that could affect their child in an emergency e.g. allergy to penicillin
- · asks parents to list any health conditions their child has and to advise the school if support is required from school staff
- · if support is required, requests parents to complete one or more health care plans using one of the templates below.

#### Standardised management/emergency response plans for common health care needs:

- Form 1 Student Health Care Summary (word). This form can also be accessed in the WA Reports folder in Integris. It can be
  populated with student demographic details.
- · Form 2 Generic health care management/emergency response plan (word kst)
- Form 4 Severe allergy/anaphylaxis management plan and emergency response plan (word kst)
- Form 5 Mild and moderate allergies management plan and emergency response plan (word kst)
- · Form 6 Diabetes management and emergency response plan (word kst)
- · Form 7 Seizure management and emergency response plan (word kst)
- · Form 8 Asthma management and emergency response plan (word kst)
- · Form 9 Activity of daily living (word kst)

Note: A generic planning template has been developed which can be adapted for managing less common health care needs for which there is no standardised plan.

Guidelines and forms for the Administration of medication are also available from this page, as well as an Emergency Response Plan for students with special needs.





#### Administration of medication - guidelines and forms

For information on long term and short term use of medication, refer to Appendix D of Administration the Student Health Care policy.

- Long Term Use of Medication
   Long term use of medication will usually be documented in the student's health care plan(s) for managing their health condition(s).
- Short Term Medication

  Form 3 Administration of Medication plan is available for managing the short term use of medication (e.g. antibiotics) for students who do not have an ongoing health condition and who therefore do not have a health care plan.

The following forms should be used for long term and short term use of medication (the standardised letter to parents form 11 can be used as an alternative to form 3 - Administration of Medication):

- . Form 3 Administration of medication plan (word kst)
- Form 11 Letter to parents template short/longterm medication (word kst)
- · Form 12 Record of health care support/administration of medication (word kst)

#### Emergency response plan for student with special needs

The following form provides an overview of the health care needs and emergency response requirements for students with multiple health care needs who are frequently admitted to hospital during school hours. This form can be handed to ambulance and/or emergency ward staff.

• Form 10 - Emergency Response Plan for Student with Special Needs (word - kst)

#### 1.2.4 Downloading the Forms

If you wish to download the forms as ".kst" templates for use in subsequent mail merges from Integris, click on the kst link and choose to Save the documents. Navigate to where you would like to save these documents.

Forms can also be downloaded in Microsoft Word format if schools prefer. For MSWord forms, parents would be required to fill in personal details (name, addresses etc) as these will not be filled by mail merging.

Note: If you would like to have these forms available for mail merge, they should be saved on a drive that can be accessed by all staff using the forms. This may be a Shared Drive or you may wish to save them into K:/ keys/integris/mmtpl/letters as this is your Mail Merge Template folder in Integris.



# 2 Logging On to the System

# **Activity:**

To log on, double click on the *Integris Training* icon on the desktop



- Type ADMIN as the User Name for use in today's training
- Press <Tab> to move the cursor to the Password box
- Enter the password: keys



• Click on Login or press <Enter>

In schools, each user has their own user name and password, which enables access to particular sections of the software as determined by the school administration.

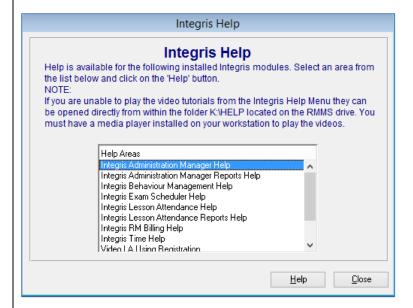
Note: It is strongly recommended that you change your password once a month.

# 3 Accessing Help

# **Activity:**

#### Top Toolbar > Help > Help Contents and Index

- Click **Help** in the top toolbar
- Select Help Contents and Index



- Highlight Integris Administration Manager Help
- Click Help
- View the manual
- Close the manual and Help

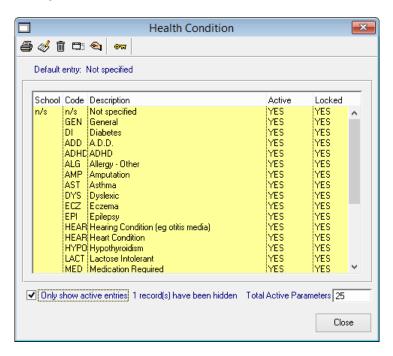
Note: <Ctrl + F> allows you to search a document for a specific topic.

## 4 Medical Parameters

#### 4.1 Health Condition

#### **General > Parameters > Health Condition**

Schools are able to modify this parameter, however are asked to contact DoE prior to making any changes to Health Conditions.



#### 4.2 Medical Practices

#### **General > Parameters > Medical Practices**

Schools have the ability to modify the Medical Practice parameter. At some point you will need to set up details of the medical and dental practice to which your students and staff are registered. Once they are set up, you can edit or delete them as required. The Parameter, Dental Practices, is maintained in exactly the same manner as detailed below for Medical Practices



**Add Practice** – Allows new Medical Practices to be added.



**Edit Practice** – Modify the details of existing Medical Practices.



**Toggle 'Active' property** – Changes the 'Active' status of the Medical Practices. When a Medical Practice is 'inactive' it is not available to use in Student Details.



**Delete selected Practice** – Removes Medical Practice's from the list. Medical Practices that are in use cannot be deleted.



**Print All** – Prints a report showing the details of all the Medical Practices.

Note: If a Medical Practice has been used in a student record, it cannot be deleted

#### 4.2.1 Adding a Medical Practice

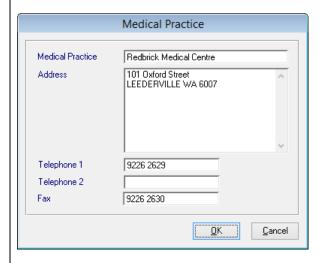
# **Activity:**

#### General > Parameters > Medical Practices

Click Add Practice



Enter the details of a Medical Practice close to your school or enter the one below

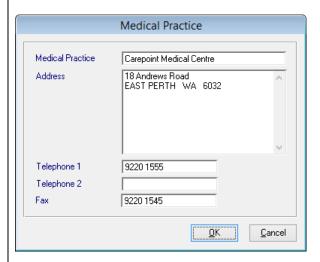


Click OK

# **Activity:**

#### **Updating Medical Practice Details**

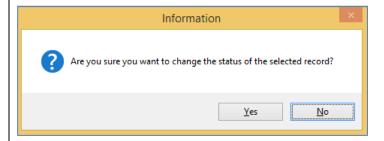
- Highlight Carepoint Medical Centre
- Click Edit Practice
- Update the Telephone number of the Medical Practice using the screenshot below



Click **OK** to save the new details

#### **Making a Medical Practice Inactive**

- Highlight Perth Children's Hospital
- Click Toggle 'Active' property



Click Yes

Perth's Children Hospital will no longer appear when selecting a Medical Practice in Student Details.

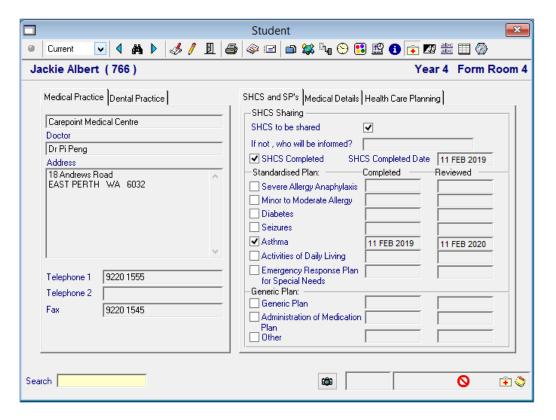
#### **Print a list of Medical Practices**

- Click Print All
  - n and click **(**
- Choose Screen and click OK
- View the list then Close

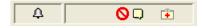
#### 5 Medical Information

#### **General > Student Details**

The Medical Window contains three tabs that will display medical information recorded for a student.



#### **Student Status Bar**



The Student Status Bar is designed to be visible from all panes of the window, giving users a view of key student indicators at a glance.

The Status Bar is split into two sections, with the left-hand section reserved for more sensitive data. In both sections, information on the current student is displayed using icons. Hover the pointer over an icon and it will display a description of its meaning.

#### **Normal Bar**

#### **Sensitive Status Bar**

Flagged medical condition

**₽** F

**Educational Support Program** 

Language Background other than English

Access restriction
Part-time student

Accepted (Admissions Roll)

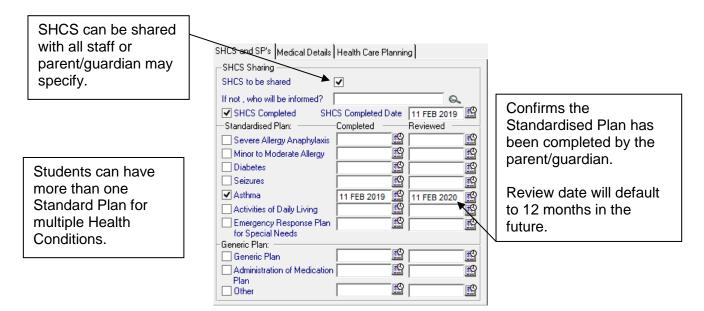
VET Student

Student Notes

Name Change

# 5.1 SHCS and SP's (Student Health Care Summary and Standardised Plans)

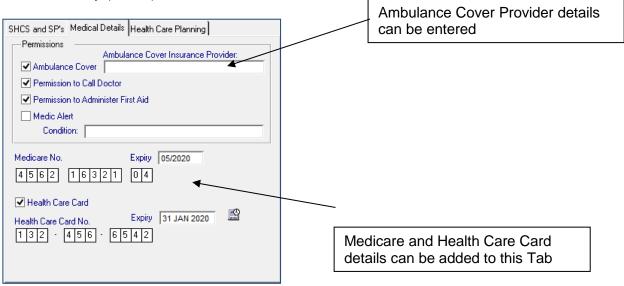
The SHCS and SP's tab provides an overview of the completed health care plans that have been received by the school and the date they need to be reviewed.



Note: The Reviewed date will default to display the date exactly one year after the Completed date.

#### 5.2 Medical Details

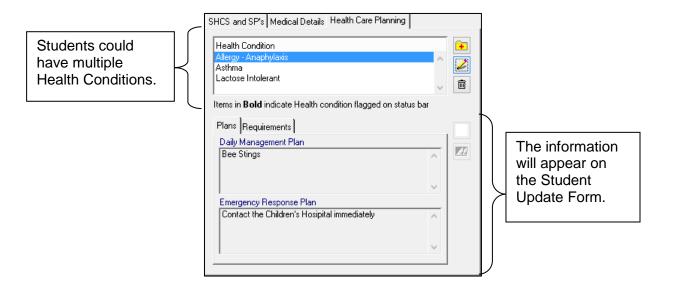
The Medical Details tab shows current information on permissions, and the sharing of the Student Health Care Summary (SHCS).



\*Note: As schools have a Duty of Care to students, parents need to be informed that in cases of serious injury, first aid will be provided and an ambulance called if necessary. Permission to Administer First Aid should therefore be ticked by default.

### 5.3 Health Care Planning/Plans

Health Care Planning tab displays a list of Health Conditions assigned to a student. By highlighting each Health Condition, the associated Daily Management Plan and Emergency Response Plan details are revealed.



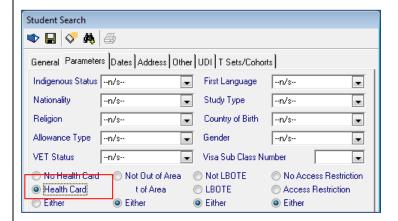
# 5.4 Searching Medical Details

# **Activity:**

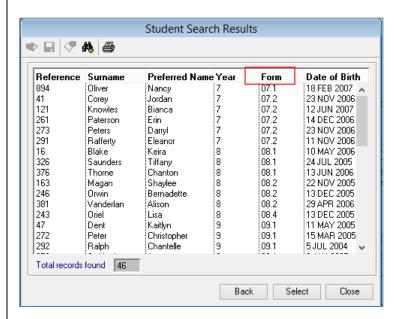
Searching for students with a Health Care Card

#### **General > Student Details**

- Click Find Student
- On the Parameters tab, select Health Card



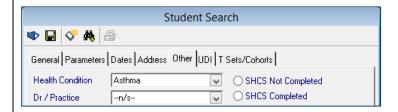
- Click Find or press <Enter>
- Click on Form to sort the students by Form



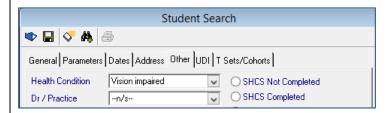
- Click Print Find Results
- Close the print screen and Search results windows

#### **Searching for a Health Condition**

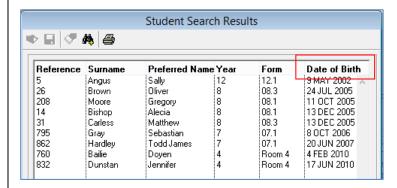
- On the Other tab, select Asthma from the Health Condition list



- Click Find or press <Enter>
- Click on the Year header to sort the students by year.
- Click on the Printer to send the list to the screen
- View then close the report
- Click Back
   Back, then Clear Settings
- On the Other tab, select Vision impaired from the Health Condition list



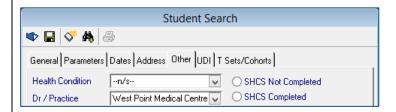
- Click Find or press <Enter>
- Click on Date of Birth to sort the students by Date of Birth



- Click Print
- **a**
- Close the print screen and Search results windows

#### **Searching for a Medical Practice**

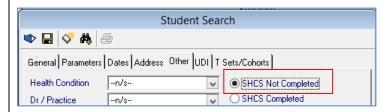
- Click Find Student
- On the Other tab, select West Point Medical Centre from the Dr/Practice list



- Click Find or press <Enter>
- View the results
- then Clear Settings Click Back

#### Students with a Student Health Care Summary Not Completed

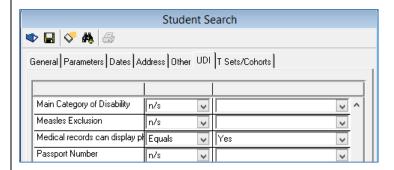
On the Other tab, select SHCS Not Completed



- Click Find or press <Enter>
- Click Select and Yes to create a browse set of all the students who have Not Completed a SHCS

#### Searching for students whose Medical Records can display a Photo

- Click Find Student
- On the UDI tab, find Medical records can display photos
- Select Equals from the drop down list, type Yes

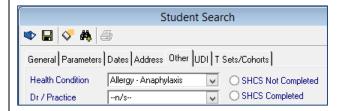


- Click Find or press <Enter>
- Click Print

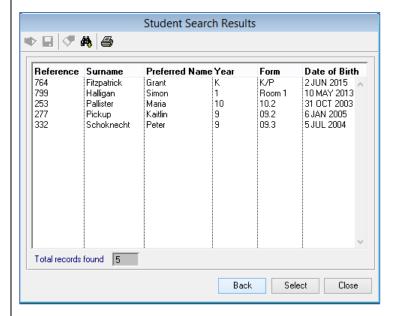


#### Find all the students with Allergies using Advanced Search

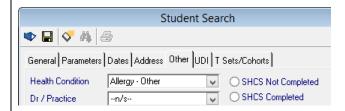
- Click Find
- On the Other tab, select Allergy Anaphylaxis



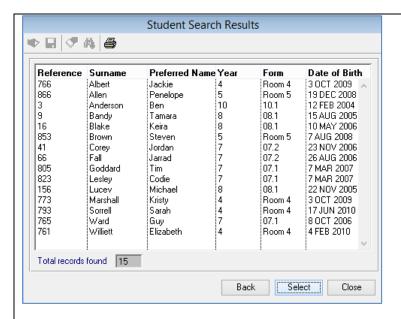
Click Find or press <Enter>



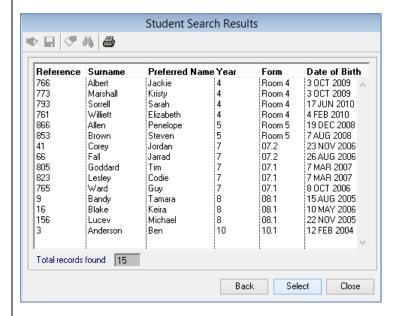
- Click to search for the additional Allergy students
- Click Add Students
- On the Other tab, select Allergy Other



• Click Find or press <Enter>



- Click Select and Yes
- Click on the Year column header to sort into Years

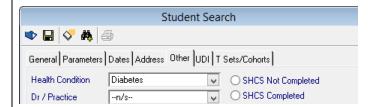


- Click Print and send the report to the screen
- Close the report
- Click Select and Yes to create a browse set of Allergy Anaphylaxis and Allergy Other
- Scroll through the browse set
- Clear the browse set

Note: There is currently no ability to save advanced searches.



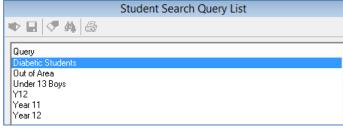
- Click Find Student
- A
- On the Other tab, select Diabetes



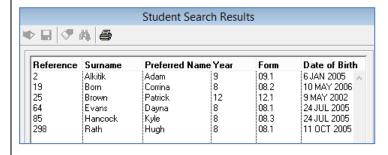
- Click **Save** current find settings as a query
- Give it an appropriate name and click OK



- Clear your search criteria
- Open View the Query List
- Highlight Diabetic Students



- Click Load
- Click Find to locate the students matching the query



Note: Saving a query saves the question not the answer. Every time the query is loaded, an up-to-date list of the students matching the search criteria is displayed.

# 5.5 KST Templates – SHCS forms and Standardised Plans (Management and Emergency Response plans)

The Integris database is supplied with a mail merge function whereby certain administrative details such as student's names and addresses can be dynamically embedded into a MS Word template. These can then be saved as school letters. The letter templates are created before using the Send Letter function in Student Details.

Using the kst method, the user creates a letter template prior to selecting contacts to which the letter will be sent. This method is useful for printing small numbers of letters.

The Student Health Care Summary (SHCS) is not available as a kst template but can be produced from WA Reports.

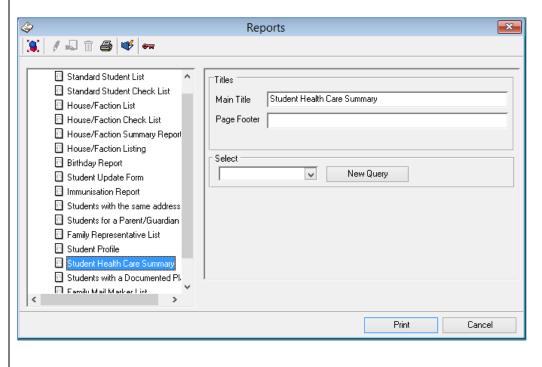
#### 5.5.1 Producing Student Heath Care Summary Forms

# **Activity**

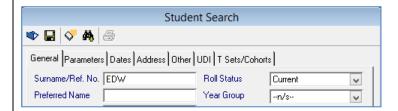
Julie and Justin Edwards have been recently identified as having Asthma. We would like to produce Student Health Care Summary forms for their parents to complete and return to the school. We will also produce an Asthma form for all the students in the family as they all suffer from Asthma.

#### WA Reports > Reports > WA Reports > Student Health Care Summary

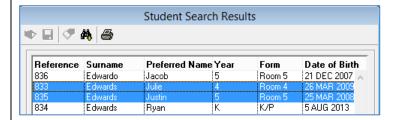
Click on New Query



• Type EDW and click Find to search for the Edwards children

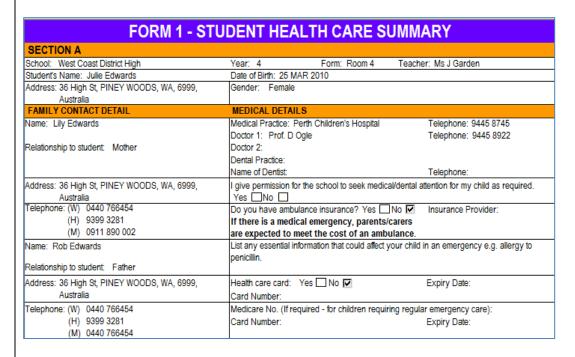


Highlight Julie and Justin Edwards



- Click Select and Yes
- Click **Print** and **OK** to send the forms to the screen

A portion of the form is displayed below



View and close the forms

#### 5.5.2 Producing Management & Emergency Response Plans

# **Activity:**

Produce the Asthma Forms for the three siblings.

#### **General > Student Details**

- Find Julie Edwards
- Right-click in the Contacts area and choose Make Siblings the Browse Set



The red circle will confirm you have a browse set with the Edwards family children.

- Click Medical
- To view the health conditions for each student click on the **Health Care Planning** tab then scroll through using **Next** and **Previous** Student
- Click Send Letter
- Make the selections as below



- Click OK
- Navigate your way to the folder where the letter template has been stored. For Training purposes this is C:\keys\integris\mmtpl\Student Health Care Plan

Note: At school, this will be the file path to the folder where you have downloaded and saved your Health Care Forms as ".kst" files.

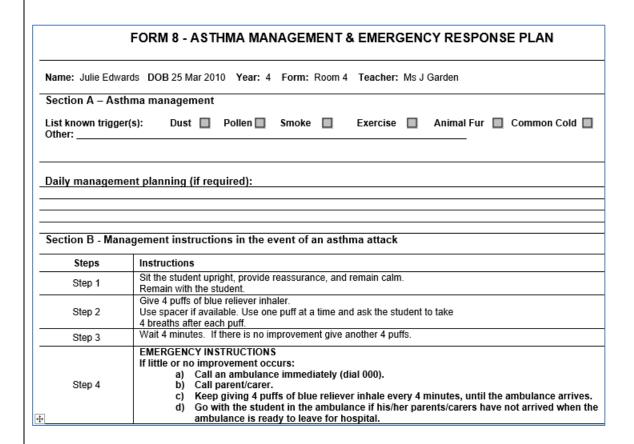
Double click on the template FORM 8 ASTHMA.kst

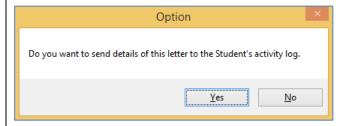
The template will merge with the information from Student Details.



 Check the Letters before clicking Yes to the option to send details to the Student's activity log

A portion of the form is displayed below

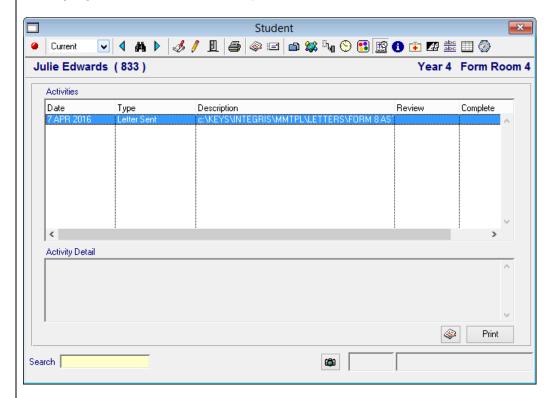




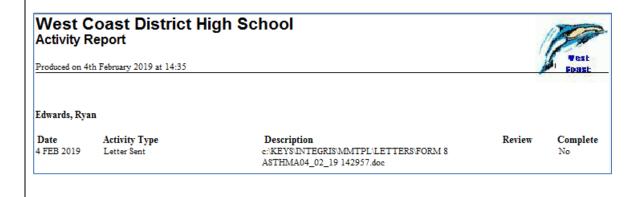
- If the letters are ok, click Yes to send details to the Student's activity log
- Close the merged letters, click No to save
- Keep the Form 8 Asthma and Emergency Response Plan open. We will be able to copy
  the Management instructions into a student's Health Care Plan window.

#### **Checking the Students Activity Log**

- Click Student Activity
- Highlight the Letter Sent activity



- Click Open Sent Letters in MS Word
- View, then close the forms
- Click on **Print** to view a printout of letters sent to Julie Edwards



#### 5.5.3 Review-Producing Planning Documents from the kst Templates

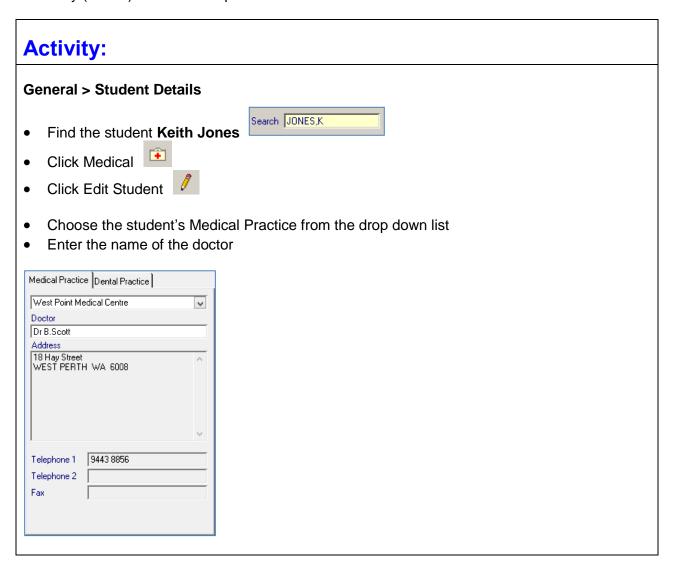
# **Activity**

Thy Smith has Epilepsy. Produce the Student Health Care Summary form and a Standardised Plan (Management and Emergency Response plan) for him. Use the Student Health Care Summary from WA Reports and the Form 7 kst template.

# 5.6 Entering Medical Details

Important: When a medical condition is life threatening, it should be marked as 'Health Condition flagged on status bar'.

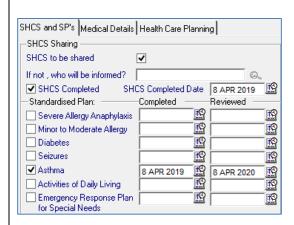
Keith Jones' Medical Details are incomplete. He has returned a new Student Health Care Summary (SHCS) and we can update the Student Record.



A section of Keith's Student Health Care Summary Form is shown below. The Health Care Card Number, Ambulance Insurance Provider and Medicare Details also need to be entered into the student's record.

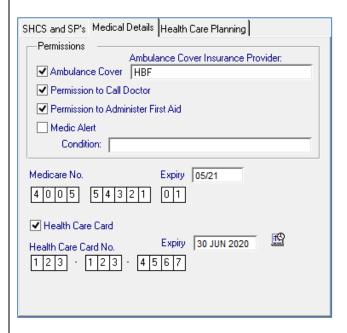
SECTION A School: West Coast District High School	Year: 6 Form: Room 6 Teacher: Mr P Payne	
Student's Name: Keith Jones	Date of Birth: 31 Oct 2008	
Address:13 Mcfarlane Highway PINEY WOODS WA 6999 Australia	Gender: Male	
FAMILY CONTACT DETAIL	MEDICAL DETAILS	
Name: Heather Jones Relationship to student	Medical Practice: WEST POINT MEDICAL Doctor 1: DR iB Scott Telephone: 94338856 Doctor 2: Telephone: Dental Practice: Name of Dentist: Telephone	
Address: :13 Mcfarlane Highway PINEY WOODS WA 6999 Australia	I give permission for the school to seek medical/dental attention for my child as required. Yes ☑ No □	
Telephone: (W) (H) (M)	Do you have ambulance insurance? Yes Iz No Insurance Provider: H&F if there is a medical emergency, parents/carers are expected to meet the cost of an ambulance.	
Name: Debbie Steineck Relationship to student	List any essential information that could affect your child in an emergency e.g. allergy to penicillin.	
Address: 7 Canterbury Mews LEEDERVILLE WA 6010	Health care card: Yes 12 No D Expiry Date 30 6 2020	
Telephone: (W) (H) (M)	Medicare No. (If required – for children requiring regular emergency care):  Card Number: 4005 5432 02  Expiry Date: 05 2021	
ADMINISTRATION OF MEDICATION		
	on section of the relevant health care plan – see below.  Join of Medication form to complete and return to the principal or class teacher.	
INFORMED CONSENT	A Commission of the Commission	

- Check SHCS Completed and enter today's date in SHCS Completed Date
- · Check the box for SHCS to be shared

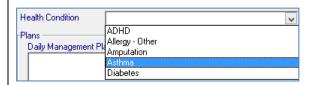


Note: The review date will automatically default to the following year

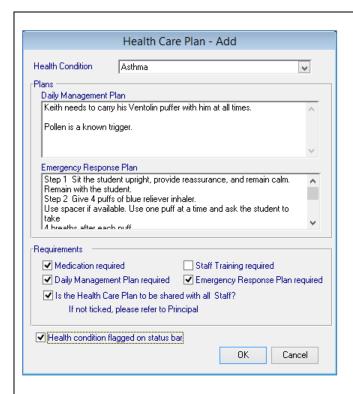
- Click on the Medical Details Tab
- Click on the Medical Details tab
- Check Ambulance Cover and add HBF as the Provider
- Check Permission to Call Doctor and Permission to Administer First Aid
- Enter the Medicare Card information
- Enter the Health Care Card information.



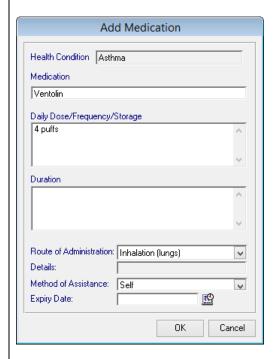
- Click on the Health Care Planning tab
- Click Add New Record
- Select Asthma from the Health Condition drop down list



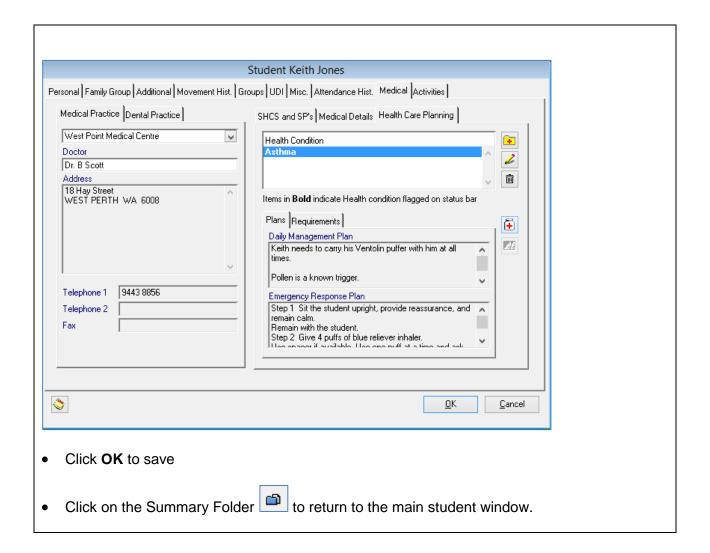
- Enter the Daily Management Plan information
- Enter the Emergency Response Plan information. This can be copied and pasted from the Management Instructions on Form\_8\_Asthma
- Check Medication required
- Check Daily Management Plan required
- Check Health Care Plan to be shared with all Staff
- Check Emergency Response Plan required
- Check Health condition plagged on status bar



- Check the information entered, then click **OK**
- Click Open Medication Details
- Click Add Medication
- Enter the Medication information



- Enter an Expiry Date
- Check the information entered, then click **OK**
- Click Close



Note: If expiry dates are entered here, they can be monitored using the Medication Report in the Admin Reports > General Reports area.

#### **Entering Medical Details for Allergy-Anaphylaxis**

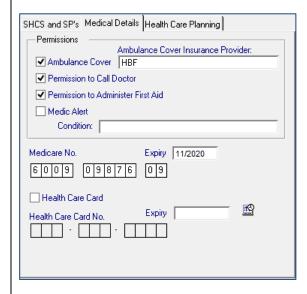
- Find the student Haylee Marlin

  Search MAR,H

  MAR,H
- Click Medical and Edit Student
- Select the SHCS and SP's tab.
- Check SHCS Completed and enter TODAY's date in SHCS Completion Date
- Check Severe Allergy Anaphylaxis and enter TODAY's date as the Completed date
- Check SHCS to be shared



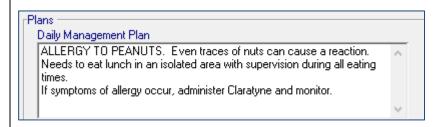
- Click on the Medical Details tab
- Check Ambulance Cover and add the Provider
- Check Permission to Call Doctor and Permission to Administer First Aid
- Enter the Medicare Number and expiry date



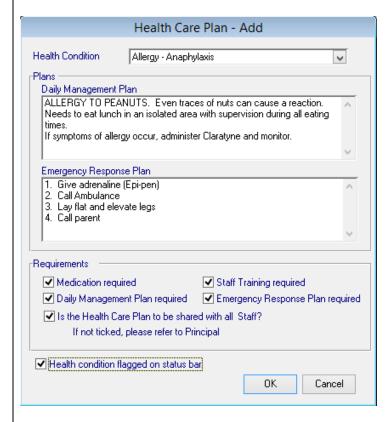
- Select the Health Care Planning tab
- Click Add New Record



- Select Allergy Anaphylaxis from the Health Condition drop down list
- Enter the **Daily Management Plan** information

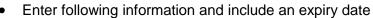


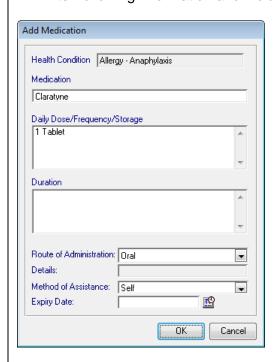
- Check the following as per screenshot below
  - Medication required
  - o Daily Management Plan required
  - o Is Health Care Plan to be shared with all Staff?
  - Staff Training required
  - o Tick the Emergency Response Plan required box
  - Health condition flagged on status bar



Check the information entered, then click OK



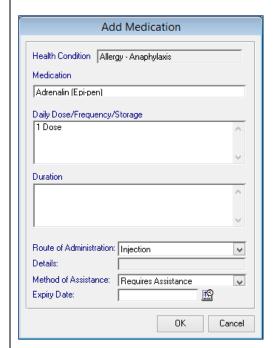




• Check the information entered, then click **OK** 

Haylee has more than one medication for her allergy,

- Click Add Medication again to enter the information about the students other medication
- Enter following information and include an expiry date

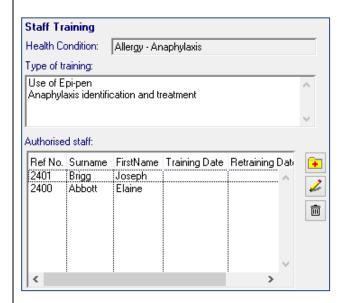


Click **OK** and **Close** the medication window





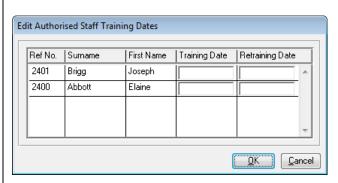
• Enter the **Type of training** information



Click Add Staff Member

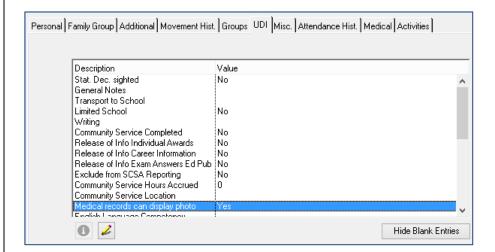


- Find Joseph Brigg and Elaine Abbott
- Highlight Joseph Brigg and click on edit
- Enter some staff Training and Retraining dates for Joseph Brigg and Elaine Abbott

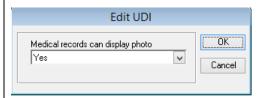


Click Close

- Click the **UDI** tab
- Highlight the UDI Medical Records can display photo



- Click
- Change the UDI to Yes



- Click OK
- Review all data entered and when finalised click OK

Note: The need for staff training may be identified when developing student health care plans. In accordance with the Department's Student Health Care policy, teacher participation in training to support student health care is voluntary and teachers have the right not to be trained. Training for other staff is in accordance with their Job Description.

# 5.7 Updating Medical Details

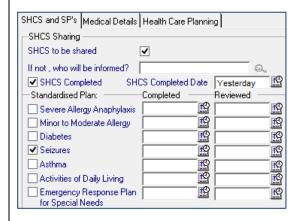
Once a student has been entered into Integris, details may be added or edited at any time. To do this, find the relevant student and click Edit Student.

Students with existing medical conditions will need to have the relevant forms merged and given to the parents who will need to complete and return the forms.

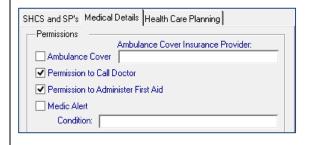
# **Activity:**

#### **General > Student Details**

- Find the student Aimee Futterby
- Check SHCS to be shared
- Aimee's SHCS has been completed and she has completed a Seizures Plan as of yesterday

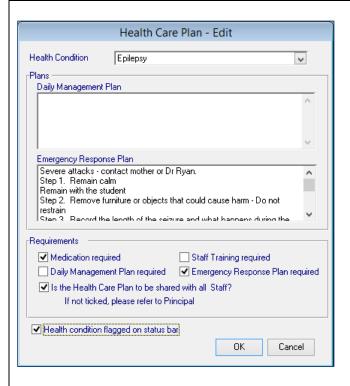


Check Permission to Call Doctor and Permission to Administer First Aid



- Select the Health Care Planning tab
- Highlight the Health Condition and click Edit and enter the information displayed below.
- Enter the Emergency Response Plan information from Form 7

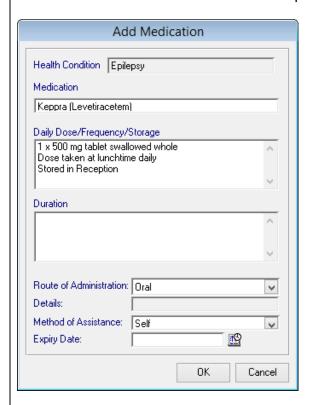
Note: The Emergency Response Plan can be copied and pasted from Form 7 Seizure.kst which can be found in the following location C:\keys\Integris\MMTPL\Student Health Care Plan.



- Check
  - Medication required
  - Emergency Response Plan required
  - o Is the Health Care Plan to be shared with all Staff
  - Health Condition flagged on status bar boxes
- Check the information entered, then click OK







Check the information entered, then click OK

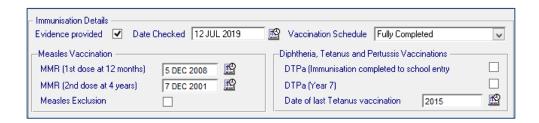
Note: It is important for records to be accurately entered into SIS Integris. Please ensure that where a student's records previously stated 'Allergy Other' in the case of Anaphylaxis, this condition has been changed to Allergy-Anaphylaxis.

### 5.8 Entering Immunisation Details

#### General > Student Details > Miscellaneous

Administration Manager allows for the entering, maintenance and reporting of student immunisation details.

Note: Please note that specific vaccinations, doses and dates below are no longer required to be entered into the system for students. School staff are not required to interpret immunisation records but are to use a current copy of the student's ACIR History Statement to determine what is recorded in the Vaccination Schedule Field



From the General sidebar go to Student Details and select the Miscellaneous



#### 5.8.1 **Integris Fields**

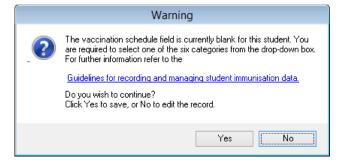
The fields used to record student immunisation details are found in the centre of the screen

Evidence provided: This is a check box to indicate if immunisation details have been provided for the student.

Date Checked: This indicates when the student's immunisation details were last checked.

Vaccination Schedule: This will display one of six possible values. The value to be held for each student is determined from the Australian Childhood Immunisation Register (ACIR) Immunisation History Statement viewed by school staff on enrolment, and subsequently when immunisation details change.

Note: The following message was included in the Integris Version 7.01.10. When any student record is edited, the software will warn the user when the Vaccination Schedule field is blank for that student.



Use the Department of Educations Immunisation Fact Sheet located at the web address below for information on how to update Student immunisation details in Integris.



http://det.wa.edu.au/intranet/stims/detcms/intranet/student-information-management-system/sisadministration/administrator-manager-module/student-health-care/

In edit mode click on the arrow to the right of the Vaccination Schedule field to reveal the values.

**Measles Exclusion:** For students enrolled using the ACIR procedures, any student marked as anything other than 'up to date' or 'fully completed' may need to be excluded during an outbreak of measles.

#### 5.8.2 Procedural Notes

A copy of a student's Australian Childhood Immunisation Register ACIR Immunisation History Statement is requested at the time of enrolment. School staff are asked to take a photocopy of the ACIR History Statement provided by the parent at this time. Parent(s) and guardian(s) should be reminded to advise the school of any update to these details on at least an annual basis.

- The School Nurse should be given access to the available student's immunisation status on request.
- Parent Contact details for students in K-2 can be shared with the school nurse for the purpose
  of following up unimmunised students.
- In the event of an outbreak of a vaccine preventable disease such as measles, contact details for parents of students of any age whose immunisation status is not "up to date" or "fully completed" can be provided to the Department of Health.

The Principal may authorise the School Nurse to have direct access to the School Information System – with restricted user privileges.

If the ACIR Statement is **not** provided for a student, the school administration staff should provide parents with a copy of the Department of Health brochure 'Starting school? Moving to a new school? Inform the school of your child's immunisation history' and ask them to provide a copy of the ACIR Immunisation History Statement as soon as possible.

School administration staff will select from the following six(6) values for the Vaccination Schedule field.

- Fully completed
- Up to date
- Not up to date
- No-Medical
- No-Objection
- Not Provided

Details and clarifications of these values are available from the 'Guidelines for Recording and Managing Immunisation Data on SIS 2012' document on the Department of Education's website at the address below.

http://det.wa.edu.au/studentsupport/behaviourandwellbeing/detcms/portal/

Stu	Student Health Care						
$\rightarrow$	Parent information brochure						
$\rightarrow$	Student health care summary and health care planning forms						
$\rightarrow$	Administration of medication - guidelines and forms						
$\rightarrow$	Emergency response plan for student with special needs						
$\rightarrow$	Best practice guidelines for common health issues in schools						
$\rightarrow$	Managing anaphylaxis						
$\rightarrow$	Confidentiality and informed consent						
$\rightarrow$	Guidelines for recording and managing student immunisation data on SIS 2012						

#### **5.8.3** Further Information

Integris can store MMR (Measles) vaccination dates and DTP (Diphtheria, Tetanus and Pertussis) vaccinations. Schools are no longer required to enter this information, but may choose to do so if they wish. Refer to the information below.

Current students may have this information on record until they leave the school, however incoming students need only have their Vaccination Schedule field completed

Diphtheria, Tetanus & Pertussis (Whooping Cough) Vaccinations (Year 7 students)
Information regarding immunisation status of year 7 students who have accessed this vaccination (dTpa) can be gained via the school based immunisation team assigned to your school

#### **Date of last Tetanus Vaccination:**

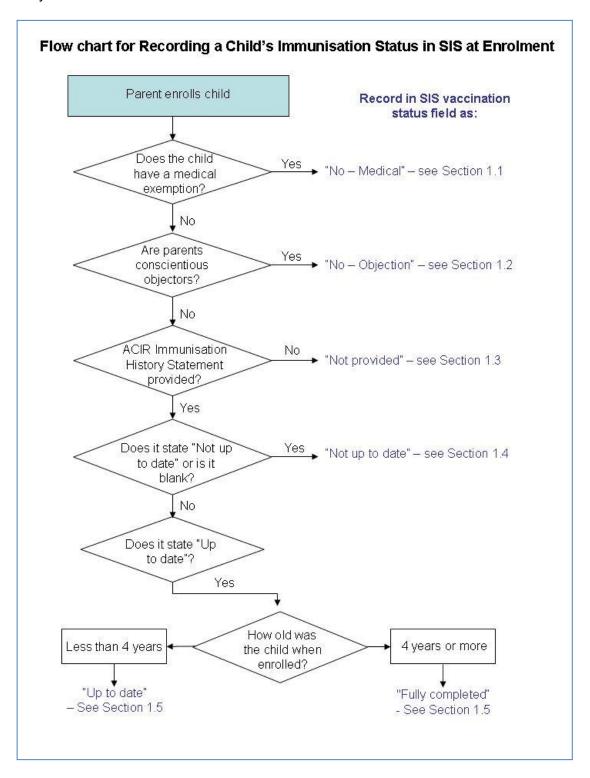
The last tetanus vaccination / booster is offered at the time of both the 4 year old vaccination and also the year 7 vaccinations

#### 5.8.4 Reports

Several Reports are available from Integris to summarise Immunisation information for the students within your school. These can be provided to the school nurse if required.

#### 5.8.5 Vaccination Schedule Field Flow Chart

School Staff are to use this flow chart to determine what is recorded against the Vaccination Schedule field in Integris. Please be aware of the student's date of birth before commencing data entry.



# 5.8.6 Vaccination Schedule Field in Integris (Explanatory Notes)

#### No- Medical (Medical Contraindication)

On very rare occasions, a child may be exempt from vaccination due to a medical contraindication. Parents are asked to inform the principal upon enrolment if their child has immunisation exemption(s) for medical reasons. Medical exemptions should be recorded as '**No-Medical**' in Integris.

### No- Objection (Conscientious objector)

Parents are asked to inform the principal in writing upon enrolment if they are conscientious objectors to immunisation for their child. This should be recorded as 'No-Objection' in Integris.

Note: Parents may inform the school that their child has received 'homeopathic' vaccinations but has not been vaccinated using standard vaccines. Unless an ACIR Immunisation History Statement is provided as evidence that the student has received approved vaccinations, they should be recorded as 'No-Objection' in Integris.

#### **Not Provided**

If parents do not provide an ACIR Immunisation History Statement for their child at, or within two weeks of enrolment and they have not indicated that there is a medical contraindication to vaccinate or that they have a conscientious objection to immunisation, then the student's immunisation status should be entered as 'Not Provided' in Integris.

Note: Please ask parents to provide a copy of their child's ACIR Immunisation History Statement as soon as possible. To assist them, they can be provided with a copy of the brochure: Starting school? 'Moving to a new school? Inform the school of your child's immunisation history'. Any further follow up will be managed by the school/community nurse.

#### Not up to Date

The immunisation status of children who have received no vaccinations or who have commenced but not completed the immunisation schedule will be indicated as 'Not up to Date' or blank on their ACIR Immunisation History Statement, (see Appendix 1, Figures 2a and 2b for examples). These children should be recorded as '**Not up to Date**' on Integris.



#### **Up to Date and Fully Completed**

From a DoH perspective, an ACIR Immunisation History Statement that indicates a student's immunisation status is 'Up to Date' requires a different response depending on the child's age at enrolment (see Flow Chart on page 46 of these notes)

# Children enrolled at less than 4 years of age with an ACIR Immunisation History Statement that reads 'Up to Date'

Children enrolled at less than 4 years of age will not have had the opportunity to have been offered their 4 year old vaccinations and will need to be followed up by the community nurse to ensure the schedule is completed. These children should be entered as **'Up to Date'** on Integris

# Children enrolled at 4 years and older with an ACIR Immunisation History Statement that reads 'Up to Date'

Children enrolled over 4 years of age will only have their immunisation status recorded as 'Up to Date' on the ACIR Immunisation History Statement if all their 4 year old vaccinations have been completed. These children will require no further follow up by the community nurse and should therefore be recorded as 'Fully Completed' on Integris.

### 5.9 Immunisation Reports in Integris

Schools can produce the Immunisation Report in WA Reports, and the Vaccination Schedule Reports in Ad hoc Reports to view immunisation information recorded in Student Details in Integris.

Once information is recorded on Integris, schools may filter the information to produce these reports for specific students, for example;

- only those students who came to the school since a particular date
- only those who have had their details checked more than a year ago
- students in a specific year group who have no immunisation details provided
- or perhaps using the Student Find to show only those students with a vaccination schedule of 'Not up to date'
- or just those students flagged for measles exclusion.



# 5.10 Example of ACIR Immunisation History Statements

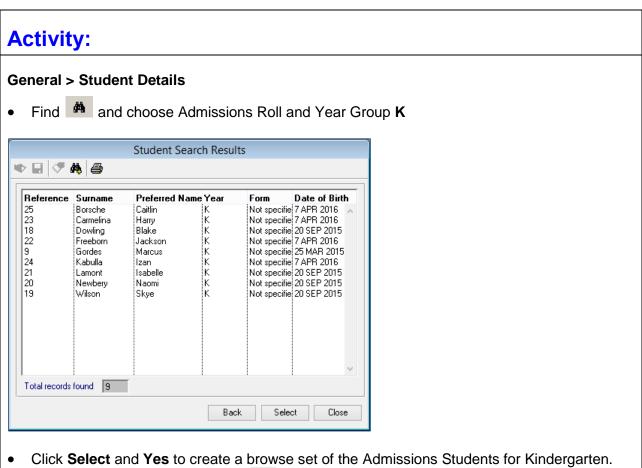
#### Up to date example

Figure 1 – ACIR 'Immunisation History Statement' of a child with an immunisation status of up to date.



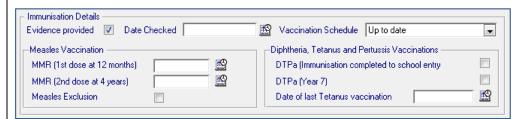
### 5.11 Entering Individual Immunisation Details

We can enter a value for a student's vaccination schedule through the individual student record or in bulk through Speed Edit

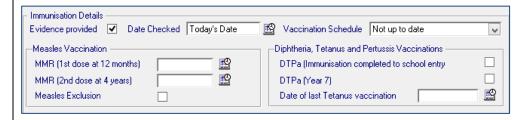


- to confirm you have created a browse set Look for the Browse set indicator

Click Miscellaneous
 Click Edit
 Tick Evidence provided, enter Date checked as today and Up to date in the Immunisation fields for Caitlin Borsche



- Click **OK** to save
- Click Next StudentClick Edit Student
- Enter the following information for the student Harry Carmelina



- Click **OK** to save
- Clear the browse set
- Close Student Details

Note: Schools wishing to enter specific vaccination details, for example, MMR or DTPa can enter those details here but may also use the Speed Edit option.

Important: Schools will need to follow up Immunisation Information to update current students. Ask parents to provide an updated copy of their ACIR History Statement after 4YO Immunisation, or if there has been any change in the Immunisation Status provided at Enrolment

# 6 Speed Edit

### Admin > Speed Edit

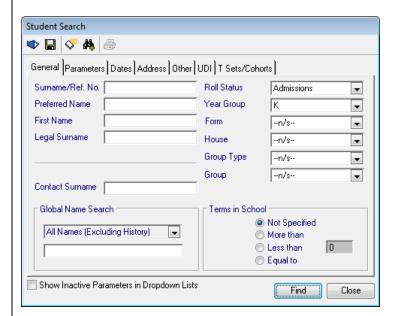
Speed Edit enables users to edit a number of student records at the same time in order to make the process of bulk editing much faster. Student lists and information may also be printed.

### 6.1 Speed Edit-Immunisation Details

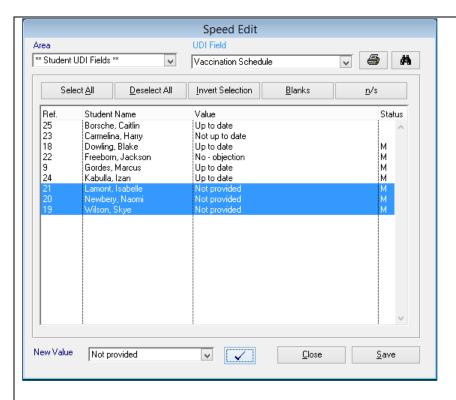
## **Activity:**

### Speed Edit the Vaccination Schedule for Admissions Roll Students

- Select \*\*Student UDI Fields\*\* from the Area menu
- Select Vaccination Schedule from the UDI Field menu
- Click on Search and select the Kindy students on the Admissions Roll



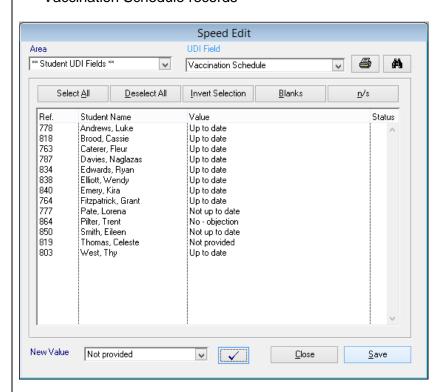
- Highlight students and assign the values below
- Each time you select a New Value, click on the to update



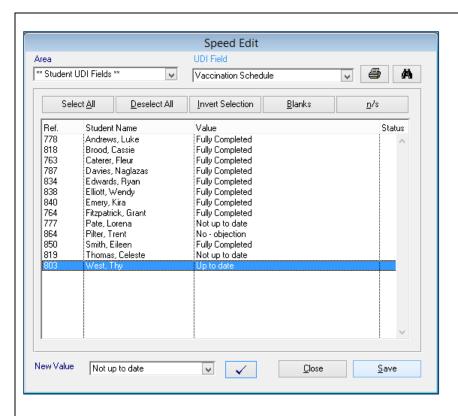
Click Save and Yes

### View and Update the Vaccination Shedule for current Kindergarten Students.

 Click on Search and select the Kindy students on the Current Roll to view their Vaccination Schedule records



Update to the Changes shown below



• Click Save and Yes

# 6.2 Speed Edit-Medical Information

# **Activity**

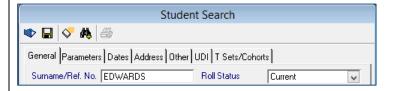
#### **Speed Edit Health Card**

The Edwards family has been given a Health Care Card.

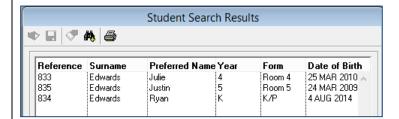
• Select Health Card from the Area menu



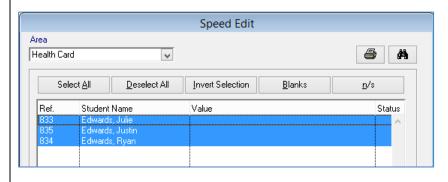
Find the Edwards family

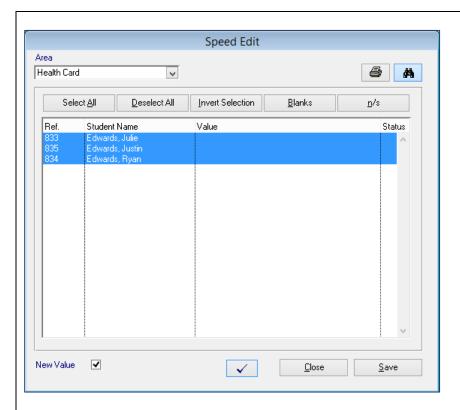


Click Find



- Click Select and Yes
- Highlight the three students



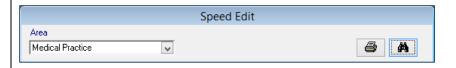


- Click in the **New Value** box
- Click Apply Changes
- Click Save and Yes

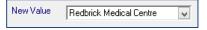
### **Speed Edit Medical Practice**

The Edwards family have also changed their Medical Practice.

Select Medical Practice from the Area menu



- Highlight the three students
- Click in the New Value drop down list and select Redbrick Medical Centre or the centre you added today



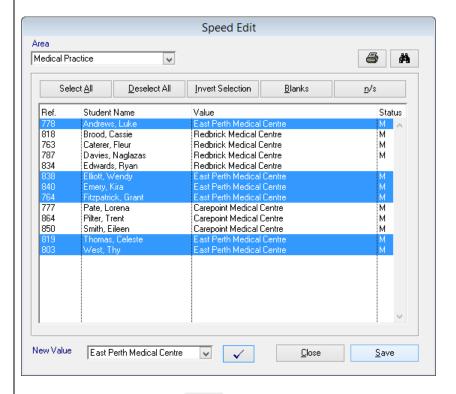
- Click Apply Changes
- Click Save and Yes

#### **Speed Edit Medical Practice continued**

• Find all the students in Year Group K



· Assign all the Kindergarten students a Medical Practice



- Click Apply Changes
- Click Save and Yes

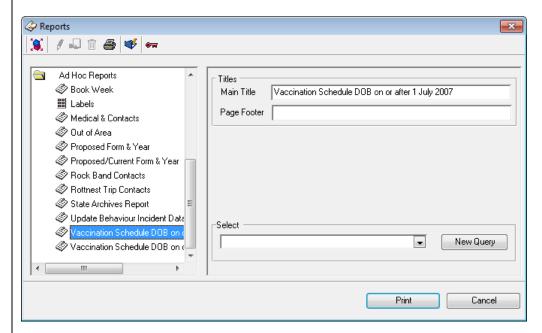
# 7 Immunisation Reports

### 7.1 Admin Reports-Vaccination Schedule

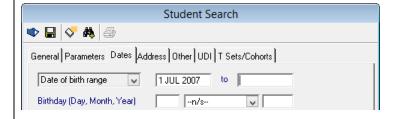
# **Activity**

#### Admin > Reports > Ad Hoc Reports > Vaccination Schedule

Highlight the Vaccination Schedule DOB on or after 1 July 2007 Report



- Click on New Query and select the Dates tab
- Enter the Date of birth range as shown



Note: Entering the From Date only ensures that all the students who are born after the 01 July 2007 will be located using this search.

- Click Find, Select and Yes
- Click Print

This Vaccination Report will display only the Vaccination Schedule Field for the selected students.

### West Coast District High School

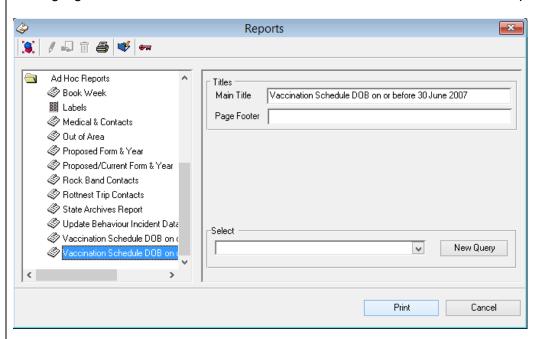
### Vaccination Schedule DOB on or after 1 July 2007

First Name	Surname	Form	Year	DOB	Student Phone	PG1 : Mobile	Vaccination Schedule
Jackie	Albert	Room 4	4	3 OCT 2009	9396 7008		
Penelope	Allen	Room 5	5	19 DEC 2008	9397 7110	0408 896 786	Fully Completed
Tamara	Allen	Room 2	2	24 AUG 2011	9397 7110	0408 896 786	Fully Completed
Kyle	Amber	Room 2	2	24 AUG 2011	9393 7809	0411 778 902	Fully Completed
Kurt	Anderson	Room 3	3	1 AUG 2010	9221 6324	0411 778 2345	
Luke	Andrews	K/P	K	3 MAR 2015	9396 4941		Fully Completed
Charmaine	Avery	Room 3	3	16 JUN 2011	9393 3136		Not provided
Doyen	Bailie	Room 4	4	4 FEB 2010	9397 1817	0411 667 892	Not provided
Reuben	Baker	Room 6	6	21 FEB 2008	9393 1916		Not provided
Ross	Barbour	Room 6	6	21 FEB 2008	9391 8025		Not provided
Tareq	Becker	Room 5	5	24 MAR 2009	9392 3807		Not provided
Tanya	Born	Room 6	6	8 MAY 2008	9395 5093		Fully Completed
Cassie	Brood	K/P	K	3 MAR 2015	9394 9563		Fully Completed
Steven	Brown	Room 5	5	7 AUG 2008	9395 1891		Not provided
Fleur	Caterer	K/P	K	2 JUN 2015	9397 2095		Fully Completed
Nora	Chum	Room 6	6	29 OCT 2007	9394 6006		Not provided
Cherie Ann	Conchi	Room 2	2	7 FEB 2012	9393 1916		Not provided
Melissa	Connell	Room 3	3	16 JUN 2011	9392 2016		Not provided
Damien	Content	Room 5	5	19 DEC 2008	9392 1993		Not provided
Naglazas	Davies	K/P	K	4 AUG 2014	9394 7627		Fully Completed
Candice	Davies-Slate	Room 2	2	18 MAR 2012	9396 5931		Not provided
Sebastian	De Jong	Room 2	2	7 FEB 2012	9397 2978		Not provided
Zola	De Mamiel	Room 3	3	5 FEB 2011	9395 1939		Not provided
Troy	Dean	Room 2	2	1 OCT 2011	9393 7637		Not provided

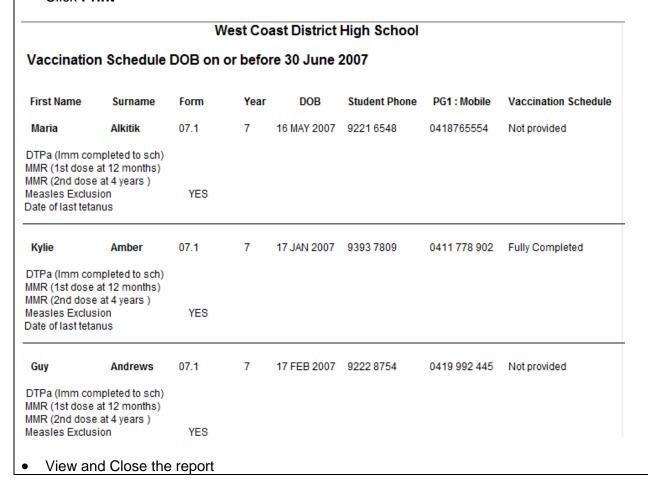
Close the Report

#### Admin > Reports > Ad Hoc Reports > Vaccination Schedule

Highlight the Vaccination Schedule DOB on or before 30 June 2007 Report



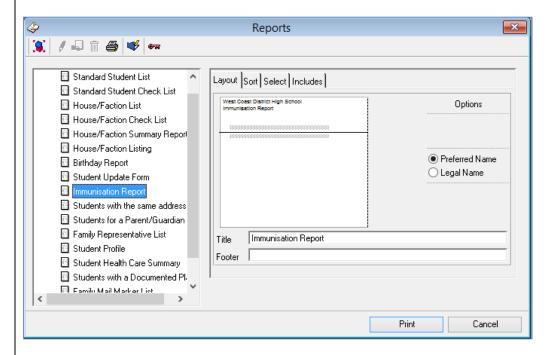
- Click New Query and select the Year 7 students
- Click Print



### 7.2 WA Reports-Immunisation Report

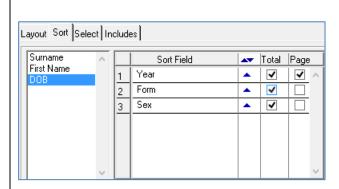
### WA Reports > Reports > WA Reports > Immunisation Report

Highlight the Immunisation Report

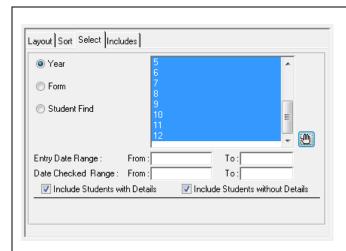


- Click on the Sort tab
- Sort by Year, Form, then Sex

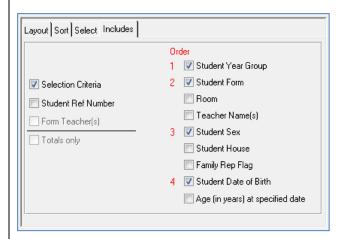
Note: If the School Nurse prefers to work with year groups then the example shown will provide a useful sort. Alternately, Form could be selected as the first Sort Field.



- Click on the Select tab
- Click on the Hand to Select All



- Click on the Includes tab
- Choose the additional information to be included as shown below



• Click Print and OK

# West Coast District High School Immunisation Report

Students for all Year Groups

Name	Year	Form	Sex	DOB	Details	Date	Vaccination	Measles
					Provided	Checked	Schedule	Exclude
Brood, Cassie	K	K/P	F	03/03/2015	NO		Fully Completed	YES
Caterer, Fleur	K	K/P	F	02/06/2015	NO		Fully Completed	YES
Elliott, Wendy	K	K/P	F	03/03/2015	NO		Fully Completed	YES
Emery, Kira	K	K/P	F	03/03/2015	NO		Fully Completed	YES
Pate, Lorena	K	K/P	F	04/08/2014	NO		Not up to date	YES
Smith, Eileen	K	K/P	F	03/03/2015	NO		Fully Completed	YES
Thomas, Celeste	K	K/P	F	03/03/2015	NO		Not up to date	YES
7 Female(s)								
Andrews, Luke	K	K/P	M	03/03/2015	NO		Fully Completed	YES
Davies, Naglazas	K	K/P	M	04/08/2014	NO		Fully Completed	YES
Edwards, Ryan	K	K/P	M	04/08/2014	NO		Fully Completed	YES
Fitzpatrick, Grant	K	K/P	M	02/06/2015	NO		Fully Completed	YES
Pilter, Trent	K	K/P	M	04/08/2014	NO		No - objection	YES
West, Thy	K	K/P	M	02/06/2015	NO		Up to date	YES

6 Male(s)

13 Student(s) in Form K/P

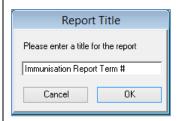
13 Student(s) in Year K

The report will switch from portrait to landscape based on how many and which additional fields have been selected

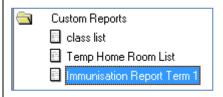
Click on Save as a Custom Report



Name the report Immunisation Report Term # and click OK



The report is now saved to the Custom Reports folder



If the report is to be shared

Click Allow Custom Report to be used by others



**Close** WA Reports

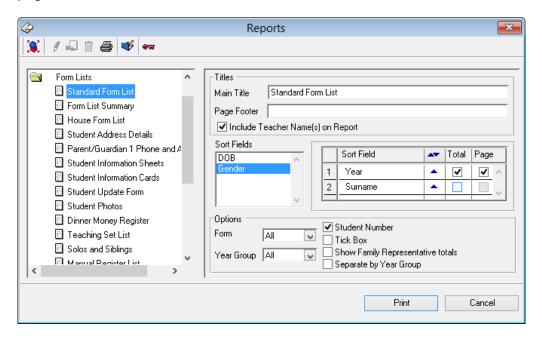
## 8 Medical Reports

### 8.1 Admin > Reports

Each folder on the left-hand side contains a number of reports. To run a report, click on the relevant report to highlight it. Any Sort Fields and Options will be displayed on the right of the window.



Example: For a **Standard Form List** report choose your report options such as **Year, Surname** etc. and to sort the report by a particular field, drag the field name from the **Sort Fields** box on the left into the **Sort Field** box on the right. Alternatively, double click on a **Sort Field** to select it. Place a tick in checkboxes to total a field or to display each new value for a sort field on a new page.



When all the details have been set up, click **Print** and choose a destination for the file.

The **General and Roll Reports** do not have the same options as the **Form List**. Instead you are asked to select students using the **New Query** button. This enables you to select students based on a previously saved query or to select a new query. Selecting **New Query** brings up the standard Student Search window.

Once the query has been defined, click Print and choose a destination for the file.

If you often run a standard report using the same criteria, you can save the settings for future use by clicking on the Save as a Custom Report button. This stores the report settings in the **Custom Reports** folder.

If other users need to run the report, use the **Allow Custom report to be used by others** button so that other users can be given access rights to the report.

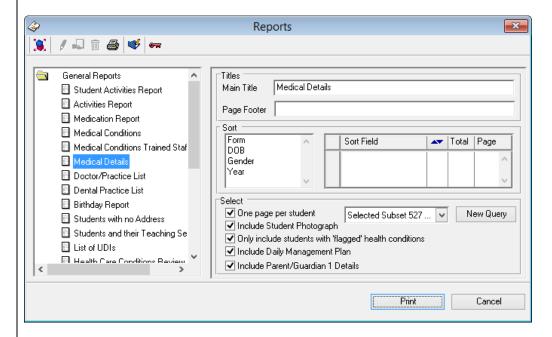
To expand the whole of the reports tree at once, click on the Expand Tree button .

#### 8.1.1 Medical Details Report

# **Activity**

### Admin > Reports > General Reports > Medical Details

- Sort by Form
- Click New Query to find all Current students
- Check all the tick boxes

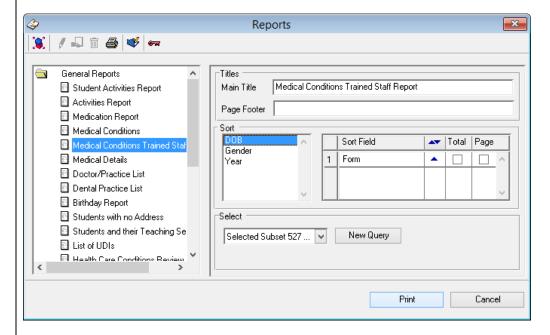


Print the report to screen

#### 8.1.2 Medical Conditions Trained Staff Report

### Admin > Reports > General Reports > Medical Conditions Trained Staff

- Sort by Form then Year
- Click **New Query**
- Find All Current students

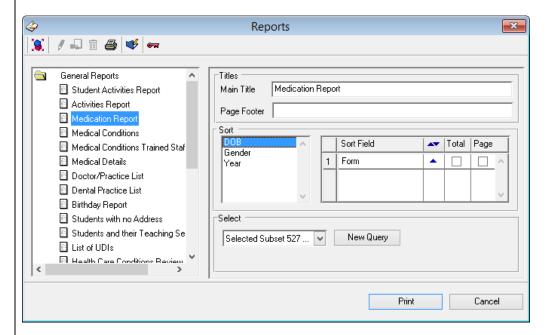


Print the report to the screen

### 8.1.3 Medication Report

### Admin > Reports > General Reports > Medication Report

- Sort by Form then Year
- Click **New Query**
- Find **All Current** students

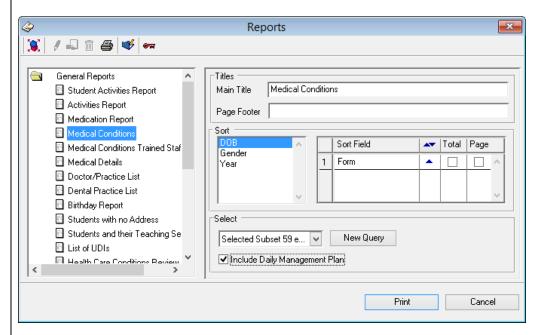


Print the report to the screen

### 8.1.4 Medical Conditions Report

### Admin > Reports > General Reports > Medical Conditions

- Click **New Query** to find all **Year 7** students
- Tick the box to Include Daily Management Plan

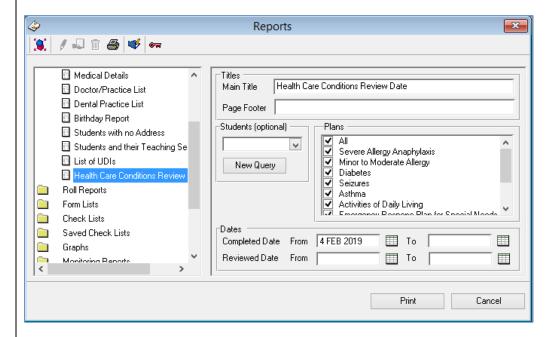


• Print the report to screen

### 8.1.5 Health Care Conditions Review Date

### Admin > Reports > General Reports > Health Care Conditions Review Date

- Select All plans
- Put in the Review Date as From 4<sup>th</sup> Feb 2019

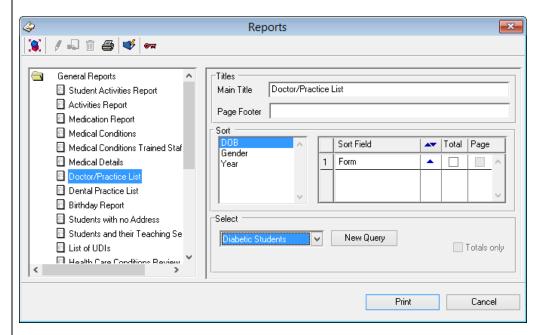


• Print the report to screen

### 8.1.6 Doctor Practice List

### Admin > Reports > General Reports > Doctor/Practice List

- Sort by Form
- Click drop down list next to New Query to load the saved query Diabetic Students

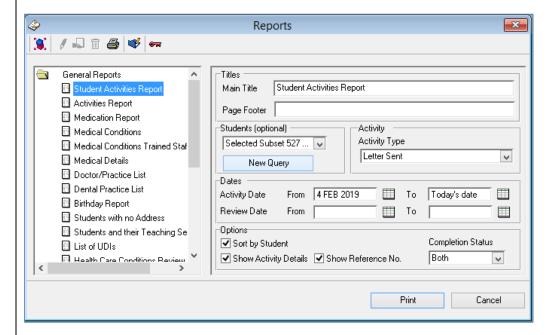


Print the report to screen

### 8.1.7 Student Activities Report

### Admin > Reports > General Reports > Student Activities Report

- Click New Query to find all current students
- Choose the Activity Type Letter Sent
- Enter Activity Date From 4th FEB 2019 to today's date
- Check all the boxes and select Both from the Completion Status drop down menu

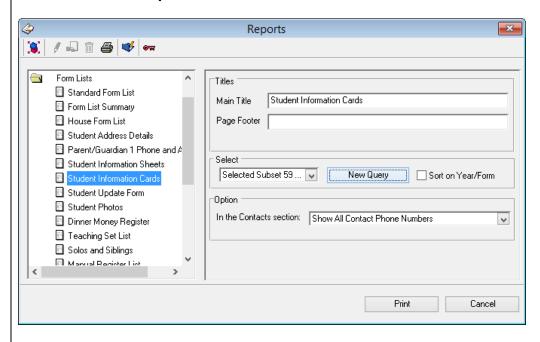


Print the report to screen

### 8.1.8 Student Information Cards

### Admin > Reports > Form Lists > Student Information Cards

• Select Year Group 7



• Print the report to screen

### 8.2 WA Reports

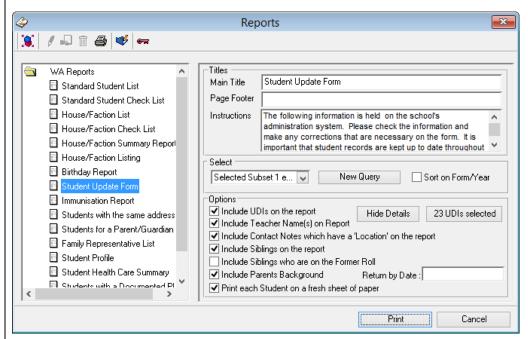


A shortcut is available to WA Reports through the Student Profile Icon

### 8.2.1 Student Update Form

### WA Reports > Reports > WA Reports > Student Update Form

- Use New Query to find Haylee Marlin
- Check the Options below and enter a Return by Date of a week from TODAY



- Click on the UDIs selected button to select the appropriate UDI fields from the list to include in the update form, then click OK
- Certain Contact details can be hidden on the Student Update Form by clicking on Hide Details



Print the report to screen

Note: Another Student update Form is available through Admin > Reports > Form Lists

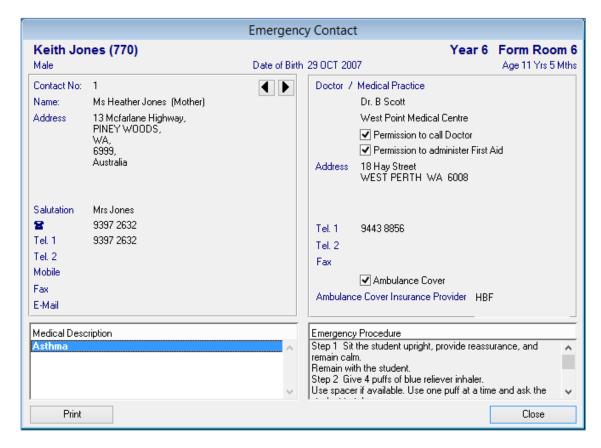
### 9 Student Emergency Contact

The Emergency button can be used to quickly display all relevant information on a student or staff member in the event of an emergency.

Located in the top left-hand corner of the screen and present at all times the software is open, you will see the two Emergency Contact buttons for Students and Staff.



Click on an icon to load the standard Search window, enter a student or staff member's name and load their data. The **Emergency Contact** window will open. The following example is for a student.



Student emergency information can also be accessed via the Emergency icon on the Admin sidebar.



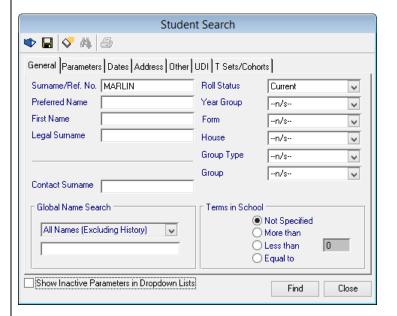
### **Activity**

### Print emergency details for Haylee Marlin

Click Student Emergency Contact



Enter MARLIN in the Surname/Ref field and click Find



- Click Find
- Scroll through the Contacts
- Print the report to the screen
- Repeat for Keith Jones
- Close the report and the emergency details window

## **Activity: Review**

### Write down the steps/path you would take to complete these tasks

1. Add a Medical Practice

2. Run a query to find all students with epilepsy

3. Enter a Health Condition for a student

4. Record Permission to Call Doctor

5. Record details of medication that a student may take.

6. Produce a form that can be sent home to parents for students' details to be updated

7. Produce a list of students and their medical conditions

### 10 FAQ'S Electronic Records (Integris - SIS)

### 1. What is the purpose of the new health care documentation?

The aim of the new documentation is to standardise health care planning using documentation developed in conjunction with health care professionals. It also aims to reduce the workload for schools by optimising the use of SIS in recording and updating health information.

#### 2. What forms are available?

The following Student Health Care forms are available on the Student Health Care website:

- Standardised Management/Emergency Response Plans for Common Health Care Needs
- Administration of Medication forms
- Emergency Response Plan for Students with Special Needs
- FORM 1 Student Health Care Summary
- FORM 2 Generic Health Care Management/Emergency Response Plan
- FORM 3 Administration of Medication Plan

There are seven standardised Management/Emergency Response Plans for common health conditions:

- FORM 4 Severe Allergy/Anaphylaxis Management Plan and Emergency Response Plan
- FORM 5 Minor and Moderate Allergies Management Plan And Emergency Response Plan
- FORM 6 Diabetes Management and Emergency Response Plan
- FORM 7 Seizure Management and Emergency Response Plan
- FORM 8 Asthma Management and Emergency Response Plan
- FORM 9 Activity of Daily Living
- FORM 10 Emergency Response Plan for Students with Special Needs)

### SUPPLEMENTARY FORMS

- FORM 11 Letter to Parents Template re administration of Medication
- FORM 12 Record of Health Care Support/ Administration of Medication

### 3. In what formats are these forms available?

The forms are available as Word documents and mail merge (kst. files).

### 4. What is the Student Health Care Summary (SHCS)?

The Student Health Care Summary provides an overview of the student's health care needs/conditions and indicates the type of health care plans that are needed for that student. It should be completed prior to enrolment.



### 5. When the parent returns the SHCS what do I do?

If the student does not require health care support, upload the information from Section A of the SHCS and file the hard copy. If the parent indicates that their child has a health condition requiring support at school, provide them with the form(s) which relate to their child's condition(s). Ask them to complete the form(s) and return to the school. Then, in the OFFICE ONLY BOX indicate the date and name of the form/s provided to the parent.

### 6. What if the condition does not relate to a form?

If the condition or need does not match any of the standardised forms, provide the parent with Form 2 - Generic Health Care Management/Emergency Response Plan to complete and return. Alternatively, they may provide a plan from their Medical Practitioner.

- 7. What do I do if a parent indicates that their child has more than one condition?
- If a parent indicates on the Student Health Care Summary that their child has more than one health care need requiring support, they should be asked to complete the health care forms which match each of their child's conditions.
- **8.** What do I do when the parent returns the health care planning forms to the front office? On return of the completed forms, attach the Student Health Care Summary to the health care plans and enter the data onto the MEDICAL SECTION ON SIS. (For students who do not require any health care plans, just upload the relevant information from Section A of the Student Health Care Summary). When data has been uploaded give all hard copy documentation to the Principal.
- 9. If a student has an existing health condition and parents fail to return the update form, do we delete the old information?

No – retain until new information is obtained from the parents. Hard copies of previous forms should be kept in the student's file and normal record keeping requirements apply.

### 10. What does the principal do when health care plans are completed?

The principal is responsible for the implementation of the plans. If the child requires support from trained staff, the principal will need to arrange training for staff to support the child.

## 11. If I place the original forms in the child's school file, how will the teacher or trained support person know what to do?

Print out the Student Update Form which can be found in WA Reports for the principal, teacher and trained staff member(s).

**12.** Are teachers/principals going to be trained in accessing this information on Integris? School staff can undertake the same training as registrars. A number have already attended the training. Details of the training can be found on the Student Information Management System (STIMS) website at <a href="http://det.wa.edu.au/intranet/stims/">http://det.wa.edu.au/intranet/stims/</a>

### 13. What do I do to enrol in the SIS Medical Details data entry training?

Go to the STIMS website to enrol in the training. You will need to log on and enter your password to enter the site. If you have any queries, or require assistance registering for training, please contact STIMS on 9264 4622, or email Graham Ridley, <a href="mailto:graham.ridley@education.wa.edu.au">graham.ridley@education.wa.edu.au</a>.

#### 14. What do trained staff members do?

Staff members who agree to be trained will provide daily support and/or emergency support for the student when needed. They need a copy of the Student Details report to determine what support is required.



## 15. Are all the health care plans only valid for a year and if so, who has to ensure that they are reviewed?

Yes - Health care forms are valid for only one year - refer to *Student Health Care* policy. This is not a new requirement. The Principal is responsible for ensuring health care plans are reviewed annually. It is not the responsibility of the school nurse. Nurses can, however, provide advice on the more complex health care plans if requested to do so.

### 16. How do I conduct an annual review of the Student Health Care information?

Print out the Student Details Update Form from SIS for all students and send it home for the parent to sign off as correct. If the parent returns the form with new information, update SIS and print out a copy for the teacher and trained support staff. Retain the previous forms in the student's file.

### 17. When do I use Form 3 - Administration of Medication Form?

This template would usually be used for managing the short term use of medication (e.g. antibiotics). In cases where short term medication is required and the student does not have ongoing health care needs, the parent is only required to complete the Administration of Medication form. Long term use of medication would usually be incorporated in a standardised or generic health care plan.

# 18. Can I give a teacher multiple copies of Form 3 - Administration of Medication form ready for parents to complete when needed?

Yes

## 19. Who will ensure that the medication and medical procedure requested by parents is correct?

Some forms require Dr's signature. On other forms, the requirement for a Dr's signature is at the principal's discretion. If in doubt, the principal can ask for a Dr's signature. If the support requested is complex, advice can be sought from the school nurse.

### 20. What do I do if the mail merge documents become corrupted?

If the mail merge forms become corrupted, stop the print run and restart. When printing out the forms, only print a maximum of 20 at one time and do not touch the mouse, or work on the computer while the documents are printing.

### 21. Why do we need sign off from the parent to display a photo?

Privacy requirements mean a parent must give permission for a school to place a child's medical details with a photo on view for staff.

### 22. Can I display the child's medical details and photo on view in the staffroom?

You will need the parents' permission as many non DoE staff may enter the staffroom and see the child's private medical information. How and where the photo and medical details will be displayed should be agreed and documented in the health care plan.

# 23. If a parent ticks that the plans are not to be shared with staff then how do we inform relief staff etc? And who is entitled to see these plans?

Parents have the right not to share health information. However, the Principal will need to negotiate an agreement that ensures the safety of the child and school staff. It may be necessary to maintain health records for this student in hard copy rather than in SIS to ensure confidentiality. Advice and assistance can be sought from the Regional Education Office.



### 24. What should I do when a class has an off site activity e.g. excursion, camp?

Print out the Student Details Update Form from SIS for all students and send it home for the parent to sign off as correct. If the parent returns the form with new information, update SIS and print out a copy for the teacher and trained support staff. Provide a copy to the staff taking the students on excursion.

25. What is the purpose of the Emergency Response Plan for Students with Special Needs? It provides an overview of the health care needs and emergency response requirements for students with multiple health care needs. In an emergency it can be given to the ambulance service and /or hospital emergency department.

### 26. If a parent indicates that no first aid is to be administered what do we do?

This response depends on the issue - in cases of minor injury, call the parents. However, schools have a Duty of Care to students. In cases of serious injury, parents need to be informed that first aid will be provided and if necessary an ambulance will be called. Seek support from Regional Education Office if necessary.

# 27. Why do only some forms mandate the requirement for a medical practitioner's signature and others leave the requirement at the principal's discretion?

A medical practitioner's signature is required for complex and/or potentially life threatening conditions such as anaphylaxis. However, for most conditions, the requirement for a medical practitioner's signature is at the principal's discretion. If a principal is uncertain or concerned for any reason about the health care requirements requested by a parent/carer, they should insist on a medical practitioner's signature.

### 28. When do you use the medical flag on SIS?

Use the Medical Flag on SIS to indicate life threatening conditions.

# 29. What are the legal implications for school officers and registrars in regards to the data entry?

Forms should be signed by parents before data is entered. Reasonable steps should be taken to ensure quality assurance of data entry.



## Index

		Medical Practices-Editing	
Α		Medical Records photos	
		Medical Reports	69
Accessing Help	16	Medication Report	73
ACIR	49		
ACIR Immunisation History Statements	54	Р	
Advanced Search	26	•	
		Producing Student Heath Care Summary Forms	29
D			
_		R	
Doctor/Practice List	76		
		Reports	69
E		Reports-Doctor Practice List	
		Reports-Health Care Conditions Review Date	
Entering Medical Details	35	Reports-Immunisation Report	
		Reports-Medical Conditions	
F		Reports-Medical Conditions Trained Staff	
•		Reports-Medical Details	
FAQ'S	83	Reports-Medication Report	
		Reports-Student Activities	
Н		Reports-Student Information Cards	
••		Reports-Student Update Form	
Health Care Conditions Review Date Report	75	Reports-Vaccination Schedule	63
Health Care Forms	10		
Health Care Forms-Downloading	14	S	
Health Care Forms-Kst templates	14		
Health Care Forms-Locating	12	Saving a Student Search Query	
Health Care Planning/Plans	22	Searching Medical Details	
Health Condition	17	SHCS	
Health Conditions-Adding2	22, 35	SHCS and SP's	
		Speed Edit	
I		Speed Edit-Immunisation Details	
•		Speed Edit-Medical Information	
mmunisation Details	,	Staff Training details	
mmunisation History Statement	49	Standardised Plans	
mmunisation Reports	63	Student Activities Report	
		Student Health Care Date Fator	
K		Student Health Care Data Entry	
		Student Health Care Summary Student Health Care Summary Form	
KST Templates	29	Student Information Cards	
		Student Status Bar	
L		Student Update Form	
		Student Opdate Form	/ 3
Logging On	15	<b>-</b>	
		Т	
M		Training Outcomes	8
105 0	24	Training Program	
Management & Emergency Response Plans		ŭ ŭ	
Medical Conditions Report			
Medical Conditions Trained Staff Report		U	
Medical Details		Updating Medical Details	45
Medical Details Report		- r	
Medical Details-Adding		W	
Medical Information		V	
Medical Information		Vaccination Schedule-Explanatory Notes	52
Medical Parameters		Vaccination Schedule-Flow Chart	
Medical Practices	10	Vaccination Schedule-Reports	
			22, 30



Vaccination Schedule-Speed Edit	.57		W
		WA Reports	

WA Reports-Immunisation Report......66

### 11 Support

Should you require support please contact the **Customer Service Centre (CSC)** at the Department of Education.

Contact details below:

11.1 Phone (CSC)

Metro: 9264 5555 Country: 1800 012 828

Please be prepared to supply your *ID number*, contact details and a brief description of the problem.

11.2 Fax (CSC)

9264 4701

Please include your *ID number*, contact details and a brief description of the problem.

11.3 Email (CSC)

customer.service.centre@education.wa.edu.au

Please include your *ID number*, contact details and a brief description of the problem.

### 12 Online Manuals and Training Notes

### 12.1 Civica Education

Online manuals and training notes are available to download in PDF format from the Civica Education website.

www.civicaeducation.com.au.

Select online manual login.

Username: school Password: help

### 12.2STIMS Project

The Department's Student Information Management Project (STIMS) website has numerous factsheets and support documents for all Integris Administration modules.

http://www.det.wa.edu.au/intranet/stims

Links to the Integris Manuals are also available from the STIMS website or by going to Help within Integris.



### 13 Support Materials and Websites

### The Student Health Care Policy can be found at the following web address:

http://www.det.wa.edu.au/policies/detcms/policy-planning-and-accountability/policies-framework/policies/student-health-care

### **Health Care Planning Documents can be found at:**

http://det.wa.edu.au/studentsupport/behaviourandwellbeing/detcms/portal/

**Useful Websites: Other Student Health Services and Support** 

http://www.det.wa.edu.au/inclusiveeducation/detcms/portal/

